

# NETZSCH

Proven Excellence.



## Repair Service for Mechanical Seals

AFTERSALES Service | a Business Field of  
NETZSCH Grinding & Dispersing

# MECHANICAL SEALS

## We know what really matters

The Grinding & Dispersing Business Unit manufactures its mechanical seals entirely in-house. Based on our grinding and mixing technology know-how and our experience with a wide range of applications, we are able to manufacture mechanical seals of the highest quality in accordance with our customers' requirements.

This expertise spills over into our comprehensive mechanical seal service, which includes revisions and upgrades for our machine technologies – regardless of type or manufacturer.

Our worldwide production and service locations facilitate customer-oriented service.

**900**   
new units annually\*

**600**   
mechanical seal repairs annually\*

\*in all production and service locations worldwide

## REPAIR SERVICE

DAMAGE ASSESSMENT

REPAIR

TESTING AREA

A damage assessment is carried out for every mechanical seal due for repair. Reports and images of the damage are archived and the seal is stored. If there are discrepancies, our Technical Support reviews all data and process parameters and works with you to find a solution for process optimization.

Repairs are carried out by highly-trained staff with many years of experience in our modern repair facilities. Our main focus is to carry out fast, reliable and professional work, aiming to supply the best quality – regardless of the mechanical seal type or manufacturer.

Every single mechanical seal is tested statically and dynamically on our specially-developed test bench. This guarantees high quality and functionality. A test sheet is prepared for each test run and is available upon request.

# Your Advantages:

Our mechanical seal repair service at NETZSCH Grinding & Dispersing is comprehensive, from courier pick-up of your mechanical seal, to repair, to return delivery. Of course, replacement by our service technicians at your facility is also an option. We also offer the option to replace your mechanical seal with a refurbished one – you will only be charged for the repair costs. With our many years of market experience and based on internal research, our upgrades and improvements always meet the latest technical standards.



Quality

Every single mechanical seal that leaves our facility is checked using a specially-developed testing procedure. This guarantees a high quality standard.



Professionalism

Our professionally trained and experienced service staff perform at the highest level with the highest quality standards.



Quick  
Response  
Time

When possible, we will arrange pick-up of your mechanical seal on the same day we receive your service request. The work will be carried out as quickly as possible, from start to finish, exclusively by NETZSCH.



Worldwide  
Support

Ten production facilities as well as 60 Sales and Service centers around the world mean fast service is nearby anytime.



Experience

Forty-five years of specialization in grinding and mixing technology. This experience provides us with precise knowledge of the demands placed on a mechanical seal for these applications.



Scale


NETZSCH offers you the full range when it comes to mechanical seal repair. We handle the complete process, from courier pick-up to return delivery.

## AFTERSALES Support

### Our services:

- Installation & Start-up
- Spare Parts
- Inspection
- Repairs
- Field Service & Support
- Service Agreements
- Remote Support
- Upgrades
- Process Optimization
- Seminars & Training Courses
- Calibration and Certification
- NETZSCH *BEADS*





The NETZSCH Group is an owner-managed, international technology company with headquarters in Germany. The Business Units Analyzing & Testing, Grinding & Dispersing and Pumps & Systems represent customized solutions at the highest level. More than 3,800 employees in 36 countries and a worldwide sales and service network ensure customer proximity and competent service.

Our performance standards are high. We promise our customers Proven Excellence – exceptional performance in everything we do, proven time and again since 1873.

## Proven Excellence. ■

### Business Unit Grinding & Dispersing – The World's Leading Grinding Technology

NETZSCH-Feinmahltechnik | Germany  
NETZSCH Trockenmahltechnik | Germany  
NETZSCH Vakumix | Germany  
NETZSCH Lohnmahltechnik | Germany  
NETZSCH Mastermix | Great Britain  
NETZSCH FRÈRES | France  
NETZSCH España | Spain  
ECUTEC | Spain

NETZSCH Machinery and Instruments | China  
NETZSCH India Grinding & Dispersing | India  
NETZSCH Tula | Russia  
NETZSCH Makine Sanayi ve Ticaret | Turkey  
NETZSCH Korea | Korea  
NETZSCH Premier Technologies | USA  
NETZSCH Equipamentos de Moagem | Brazil

Find your *AFTERSALES* Support Contact:



**NETZSCH®**

[www.netzsch.com](http://www.netzsch.com)